

What Did We Do About Coronavirus?

Multiple Training Has Provided in January

- At the end of January, our health personnel was trained by the academics of the Infectious Diseases Department of Mersin University Medical Faculty Hospital.

HEALTH PANDEMIC PLAN WAS PROVIDED TO THE PROVINCIAL DIRECTORATE IN FEBRUARY

- On February 06, the Pandemic (epidemic) plan was prepared and sent to the Provincial Health Directorate.
- At the beginning of March, we organized information and awareness training for our municipal staff in various service units by our physicians.

DISINFECTION

- Daily disinfection processing was started at the beginning of March.
- Places of worship, schools, student dormitories, nursing homes, hospitals, train stations, bus terminals, ATMs, parks, playgrounds, libraries, bus stops, handrails, stairs, benches, public institutions, and organizations are regularly disinfected.
- In addition to daily cleaning of the public transportation vehicles; Disinfections are carried out with ULV (ultra-low volume liquid) method
- In collaboration with the Mersin Chamber of Drivers, disinfection procedures were carried out on the civilian sector of transportation in minibusses, midibuses, and taxis. Our Municipal Traffic Police Department teams carry out inspections on vehicles.
- On March 22, disinfection activities were carried out throughout the city.

- Since the beginning of the virus threat, disinfection has been carried out in approximately 60 thousand places.

CRISIS CENTER IS ON DUTY FOR 24/7 (0324 533 37 21)

- Crisis Center was set up on March 16.
 - 1 coordination officer
 - 8 call reception staff
 - 3 doctors in charge
 - 1 disinfection (spraying) team supervisor
 - 1 disinfection plan supervisor
 - 2 psychologists, 1 social service specialist

THE FUNCTION OF THE CRISIS DESK

- Citizens are provided with information about personal care and epidemics.
- Food supply to homes of chronic patients aged 65 and over is coordinated.
- The medicines of patients with medical reports are provided.
- Thanks to psychologists, support is provided for reducing the anxiety and stress of citizens.
- Our Department of Women and Family Services has set up a “Therapy for Family, Children, and Adults” support line, which our citizens can also benefit free of charge.

- Citizens can get psychological support from 0538 682 77 59 and 0537 303 35 15 phone lines.
- Every day of the week through 6 psychologists, video sessions are given from WhatsApp according to the demand.

PERSONNEL

On March 19, the Mersin Metropolitan Municipality and MESKI (Mersin Water and Sewerage Administration) implemented the home working system, apart from the mandatory personnel.

- The total number of personnel in our municipality is 7 thousand 492.
- 1703 Personnel is on leave. (864 work at home, 837 on leave)
- Our municipality carries out its duties with 77 percent active personnel.

IN MESKI (Mersin Water and Sewerage Administration)

- The total number of personnel is 2 thousand 435.
- 921 of them are on leave (397 are working at home).
- MESKI continues to work with 62 percent of the personnel.

PUBLIC TRANSPORT

- Number of 182 buses reduced to 152
- In line with the circular of the Ministry of the Interior, only 50 percent of the bus capacity is allowed for passenger use.
- Space is left between each seat, and passengers sit in the corner ways of the rear passenger.
- Our city buses were made free to healthcare workers on 20 March.

- 40 thousand disposable paper soap sheets were distributed to the citizens.

OTHER MEASURES

- Our healthcare workers measure the fever of personnel or citizens entering municipal services buildings.
- Fever measurements are taken for the employees of the Central Marketplace, Bus Station (MEŞOT), transportation personnel and citizens.
- Cleaning instructions are created in service buildings and daily cleaning is monitored.
- Series of training was given to personnel working in Gassal (dead body washer) and cemetery services
- Routes of the Bus Terminal, Train Station and Hospitals are routinely disinfected on a daily basis.
- Alzheimer Center, Elder Support Services and Home Health Care and Support Unit services were suspended for precautionary purposes.
- However, chronic patients, persons with disabilities, over 65 years old and nearly 1000 citizens get called every day.

NEIGHBORHOOD KITCHENS (2 THOUSAND 500 PEOPLE)

- Daily food requirements are provided to citizens aged 65 and over by our crisis center.
- Our Neighborhood Kitchen, created in the Halkkent Accessible Vocational Training Center and 3 mobile kitchen provides meals for 6 days a week. (Total of 600 people are having a meal in these kitchens)
- Mobile Kitchen (food) Truck, which offers free food service (Today, served in Bulutlu neighborhood of Toroslar district. (500 people)
- Food aid packages (Azeri Students)

- The milk distributed in the scope of the “Süt Senin Gurur Mersin'in” project (Since the school holiday extends until April 30), will be distributed to our citizens with free meals or food packages that we send to our citizens over 65 years old.
- 125 markets in cooperation with Halk Kart were contacted. They will provide home service (delivery) to our citizens.

Animal Care

- Our teams leave food and water to the feeding places for street animals.

Additional Information

- We do not shut the water off for our citizens who have an unpaid water bill. We provide water service back on to our citizens whose water service has shut off. It is valid for residential and business places.
- Public transport is free to healthcare workers if they show their cards.
- We stand by with our citizens aged 65 and over. We take the prescription medicines that you have to use due to chronic illness from the pharmacy and deliver them to your home.
- Our municipality is working in coordination with the Ministry of Health to take new measures if deemed necessary.